University Advocacy Resources
2019-2020

Concerns, issues, or problems may arise during your time as a graduate student here at ASU. The university is here to support you, and there are numerous resources available to you to help navigate through any hurdles that may inhibit your academic success. Below are six key resources that you can use if a problem arises.

The ASU Hotline is a resource to anonymously report information regarding ethical concerns or concerns of a highly sensitive manner to the university without fear of retaliation.
Website: https://cfo.asu.edu/asu-hotline
Phone: 1-877-SUN-DEVL (1-877-786-3385)

The office of University Rights and Responsibilities can be contacted to address issues related to race, ethnicity, gender, sexual orientation, disability, or any other protected class. Sexual Violence Prevention, a specific department within URR, is an additional resource to prevent, support, investigate, and respond to instances of sexual violence.
SVP Website: https://sexualviolenceprevention.asu.edu
URR Website: https://urr.asu.edu
Email: urr@asu.edu
Phone: 480-965-5057

Your Academic Dean is a resource to discuss issues specific to your program, school, or college. These may include issues such as concerns about a class or professor, concerns about RA or TA positions, or concerns about degree requirements and fulfillment. To find the dean for your school, visit https://www.asu.edu/about/leadership

The office of Student Advocacy and Assistance works to help students overcome barriers to academic success, including educational barriers (e.g. medical withdrawal, course incompletes), financial emergencies, and any other issue that cannot be otherwise resolved or where an “advocate” is needed by the student. There is an office located on each campus.
Website: https://eos.asu.edu/dos/srr/StudentAdvocacyandAssistance
Phone: 480-965-6547 (Tempe), 602-496-0670 (Downtown), 480-727-5269 (Poly), 602-543-8152 (West)

University ombudspersons are people who are impartial fact finders and problem-solvers who can investigate complaints and concerns in a semi-anonymous way. The ombudsperson for academic affairs for graduate students is Kaylen Cons (Kaylen.cons@asu.edu, 480-965-5302).
Website: https://provost.asu.edu/committees/ombudspersons-committee

The Dean of Students Office is here to support you throughout your time at ASU. If you have an issue outside the purview of the resources above, the dean of students may be an effective channel to advocate for your concern. Each campus has a dean of students.
Downtown: Dr. Sharon Smith (ssmit13@asu.edu, 602-496-4357)
Poly: Dr. Lance Harrop (harrop@asu.edu, 480-727-5269)
Tempe: Dr. Cassandra Aska (Cassandra.aska@asu.edu, 480-965-6547)
West: Dr. Kendra Hunter (kendra.hunter@asu.edu, 602-543-8157)